

## Details of Monitoring of High Risk Internal Audit recommendations as at End December 2011 - Reports issued since April 2011 Audit Committee

### ACE- RESOURCES/ACE-PEOPLE/ CUSTOMER AND SHARED SERVICES

Name	Date of Report	Expected completion of all Recommendations (Where identified)	Number of Recs	Completed GREEN	Ongoing - On schedule for completion with set timescales GREEN	Ongoing - with deadline missed AMBER	No work started - within target GREEN	No work started - target missed RED	App 4 ref
Housing and Council Tax Benefits 2010-11	07/06/11	31/07/11	4	4	0	0	0	0	
Service Level Agreements	13/04/11	31/07/11	4	4	0	0	0	0	
Accounts Receivable P1	21/02/11	30/04/11	1	1	0	0	0	0	
Main Accounting System 2010-11 Ph 1	10/03/11	31/03/11	2	2	0	0	0	0	
Payroll 201-11 Ph 1	11/03/10	30/09/10	6	6	0	0	0	0	
Accounts Payable 2010-11 Ph 1	11/03/11	30/04/11	1	0	0	1	0	0	See R1
IT Governance	02/06/11	31/07/11	4	2	2	0	0	0	
SAP Access and Security (incl ITDR) 2010/11	19/08/11	31/12/11	1	1	0	0	0	0	
Council Tax - System Documentation and Walkthrough Testing and 2010/11 Follow Up	09/11/11	31/12/11	1	1	0	0	0	0	
NNDR System Documentation and Walkthrough Testing and 2010/11 Follow Up	22/11/11	31/03/12	1	0	1	0	0	0	
<b>Total</b>			<b>25</b>	<b>21</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>0</b>	
				<b>84%</b>	<b>12%</b>	<b>4%</b>	<b>0%</b>	<b>0%</b>	

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### CHILDRENS' SERVICES

Name	Date of Report	Expected completion (Where identified)	Number of Recs	Completed GREEN	Ongoing - On schedule for completion with set timescales GREEN	Ongoing - with deadline missed AMBER	No work started - within target GREEN	No work started - target missed RED	App 4 ref
Bedfordshire Music Service	15/03/11	30/09/11	14	13	0	1	0	0	See R2
<b>Total</b>			<b>14</b>	<b>13</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	
				<b>93%</b>	<b>0%</b>	<b>7%</b>	<b>0%</b>	<b>0%</b>	

### SOCIAL CARE, HEALTH AND HOUSING

Name	Date of Report	Expected completion (Where identified)	Number of Recs	Completed GREEN	Ongoing - On schedule for completion with set timescales GREEN	Ongoing - with deadline missed AMBER	No work started - within target GREEN	No work started - target missed RED	App 4 ref
Housing Rents - Arrears 2009-10	21/07/10	31/01/11	1	1	0	0	0	0	
<b>Total</b>			<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	
				<b>100%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	

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### SUSTAINABLE COMMUNITIES

Name	Date of Report	Expected completion (Where identified)	Number of Recs	Completed GREEN	Ongoing - On schedule for completion with set timescales GREEN	Ongoing - with deadline missed AMBER	No work started - within target GREEN	No work started - target missed RED	App 4 ref
Amey Contract - Highways Services	02/11/11	31/12/11	4	2	1	1	0	0	See R3
<b>Total</b>			<b>4</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	
				<b>75%</b>	<b>25%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	